

SUMMIT™

Operating System (OS) Management

MANAGE YOUR APPS, NOT YOUR OPERATING SYSTEM

Routine OS upkeep drains time and focus. Summit's OS Management takes it off your plate with 24/7 monitoring, patching, endpoint protection, and incident response for Windows and Linux. We keep your systems secure, compliant, and always available so your team can focus on what drives the business forward.

Pain Points & Risks

Without dedicated OS support, gaps in patching, monitoring, and response leave businesses exposed.

- ✘ **Staffing Strain** - Routine maintenance pulls focus from strategic projects.
- ✘ **Unpatched Systems** - Missed updates increase vulnerabilities.
- ✘ **No Endpoint Protection** - Higher risk of ransomware and data loss.
- ✘ **Slow Incident Response** - Limited monitoring prolongs downtime.
- ✘ **Delayed Resolution** - Lack of expertise drags out recovery.
- ✘ **Preventable Outages** - No proactive routines mean more downtime.
- ✘ **Compliance Gaps** - Poor security practices risk breaches and fines.

Features that Deliver

Enterprise-grade coverage for secure, compliant, always-available systems.

24/7/365 MONITORING & ALERTS

Real-time detection and rapid response.



MONTHLY PATCHING

Automated updates for Windows & Linux.



ENDPOINT DETECTION & RESPONSE

Advanced EDR with expert tuning.



REACTIVE REMEDIATION (PLUS)

Engineers triage and resolve alerts.



PROACTIVE MAINTENANCE (COMPLETE)

Forecasting and prevention before issues hit.



Optional Add-ons

Enhance OS management with advanced customization:

- ✓ Additional monitoring integrations
- ✓ Extended retention for patch & audit reports
- ✓ Custom security baselines
- ✓ Enhanced compliance reporting

Tailored for Your Business:

Three tiers to fit your needs and budget:

CORE	PLUS	COMPLETE
Patching, endpoint protection, and monitoring are included, with alerts sent directly to your team.	Summit engineers resolve alerts for you.	Proactive maintenance and forecasting by Summit experts.

Outcomes That Matter

Reduce risk and complexity while freeing your team to focus on innovation.

LOWER RISK	Round-the-clock coverage minimizes exposure.
SIMPLER OPS	Streamlined patching and monitoring free internal staff.
GREATER AGILITY	Focus on business growth, not routine tasks.
COMPLIANCE READY	SOC 2 audit meets requirements for PCI-DSS, HIPAA, etc. to reduce regulatory risk.
PREDICTABLE COSTS	Transparent, scalable service tiers.

TESTIMONIAL

“Whenever we have issues, Summit is always the first to respond with a correct answer. We’ve been extremely impressed.”



Core Use Cases

New Deployments:

Stand up new servers fast, without adding headcount.

Optimizing Existing Environments:

Relieve overworked internal teams.

Supporting SLAs:

Ensure customer-facing applications are fully backed by OS monitoring and reporting.

The Summit Advantages

What sets Summit apart:

Security & Compliance:

Proven frameworks that meet strict standards.

Scalable Support:

Teams and tools that grow with your business.

Expert Engineers:

Deep technical expertise for fast resolution.

Integrated Services:

Seamless tie-ins with Summit's data center, storage, and DR solutions.

Automation at Scale

Consistency without costly tooling.

Transparent Pricing:

Budget-friendly, predictable models.

Proven Outcomes:

SLA reporting and dashboards that validate results.

Global Data Centers

Summit's worldwide network keeps infrastructure secure, compliant, and close to your business.



Take the Next Step

Shift your focus to innovation. **Contact us** to let Summit handle OS management.



ABOUT SUMMIT

Summit manages IT infrastructure for enterprise organizations in secure data centers worldwide.